

ARE YOU MAKING THE MOST OF THE MEMBER APP?



The Member App can save you time and potentially money.

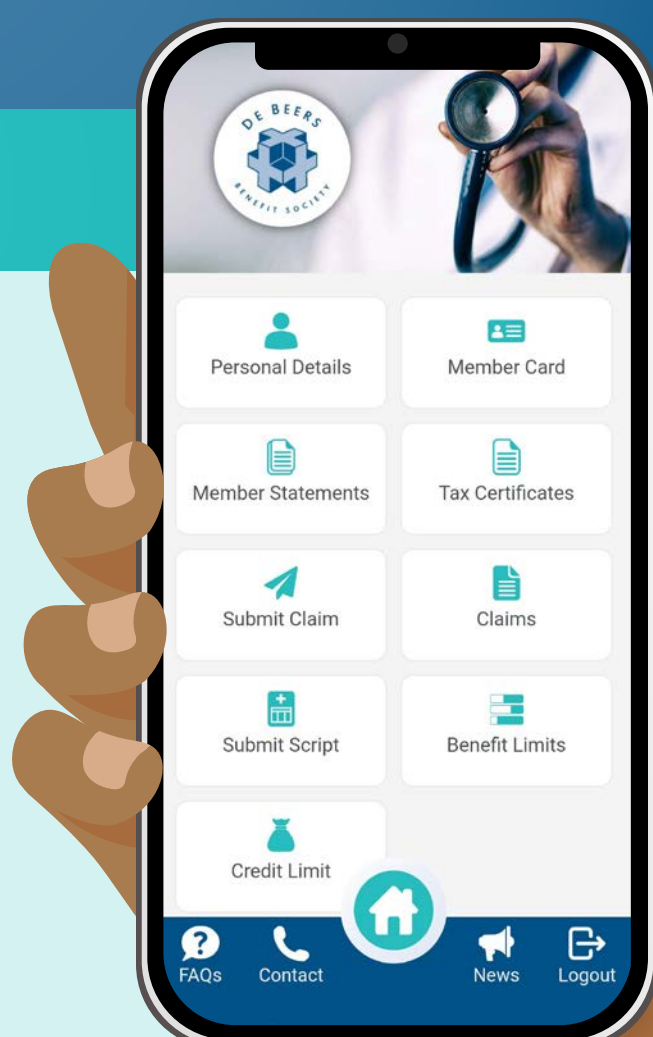
Discover what you might be missing.

Who can use the Society's App?

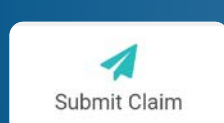
You and your dependants (spouse, children) can register on their own devices. As the main member, you will see information for all your dependants while each of your dependants will see only their information – claims, etc.

The Member App gives you immediate access to:

- Tax certificates
- Digital membership card (easy access when you or your dependants need to present a membership card to service providers)
- Check claims & limits
- Submit scripts for authorisation
- Useful contact numbers
- FAQ's
- Monthly Newsflashes

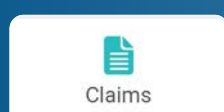


Download the handy **Member App Guide** to get maximum benefit from our user-friendly App.



Can I submit claims via the App?

YES! Click on the 'Submit Claim' icon on the home page. Take a photo of your claim or attach an invoice received via email. Follow the on-screen instructions to submit the claim.



How can I see the progress/status of a claim?

Click on the 'Claims' icon on the home page to see submitted and processed claims for the current month as well as the last 3 and 6 months. The status will indicate if it was assessed (ready for payment), paid or rejected.

Can the App help me with my chronic medication scripts and authorisation?

YES! Click on the 'Submit Script' icon on the home page. Take a photo of your script or upload a file received via email. Choose the relevant dependant and submit. The App will send your script to the Mediscor Pharmacy Management Department for authorisation. Once approved (you will get an email), you can take the script to your pharmacy to be filled.



How can I see what benefit limits I have left?

Click on the 'Benefit Limits' icon to view a list of your limits and usage. Knowing your remaining balance helps you to avoid out-of-pocket payments for services where the limit is depleted.



Where can I see my credit limit for co-payments?

The 'Credit Limit' icon shows your remaining credit limit for the month. The amount used to settle any co-payments will be deducted from your payroll/pension/bank account the month after the claim was processed. If your credit limit is used up, any co-payments must be settled directly with the service provider.

What are you waiting for?

Download the Member App today

1. Go to your relevant app store.



2. Search for and select the **De Beers Benefit Society** Member App.

3. Download the Member App and click INSTALL.

4. Once installed, click OPEN. (You may also want to drag the App button to your home page, for ease of use.)



NEED HELP? Reach out to the Benefit Society if you have any queries.

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